
YAOVI KPOGA

321 E 6th St , Wayne, NE 68787 ♦ (972) -730-5449 ♦ yakpog01@WSC.edu

www.Yaovi.me

PROFESSIONAL SUMMARY

Ambitious problem-solving web developer who is continually boosting a powerful set of technology skills. Enjoys working with personnel in all areas of the company to help boost profits and improve opportunities. Seeking a position that requires participation in a large volume of website projects.

EDUCATION

Bachelor of Science: Computer Information Systems-Web Analyst, Computer Science, May 2019

Wayne State College - Wayne, Nebraska

SKILLS

- C++
- WordPress
- HTML
- Swift
- Objective-C
- Database
- Dreamweaver
- Web Development
- MySQL
- Data Analytics
- CSS
- CMS
- User interface understanding
- Strong verbal communication
- Product testing
- Data analysis
- Debugging proficiency
- Process implementation
- Interpersonal and written communication
- Data management
- Self-motivated
- Team leadership
- Powerful negotiator

WORK HISTORY

Web Developer Intern, 05/2018 to Current

Behlen Mfg. Co. – Columbus, NE

- Developed and implemented complex Internet and Intranet applications on multiple platforms.
- Web site UI and advertising revenue.

- Developed brand strategy and statistics.
- Redesigned the UI of the intranet website.
- Designed, implemented and monitored web pages and sites for continuous improvement in a fast-paced environment.
- Represented the team at meetings with executives and discussed project goals and milestones.
- Kept abreast of emerging technologies, software and trends and applied them to projects.
- Pitched in to assist senior developers when deadlines were pressing and staffing needs were minimal.

Technology Specialist, 05/2017 to Current

Wayne State College – Wayne, NE

- Work directly with the Call Center Supervisor providing incident management - the process that restores normal service operation as quickly as possible minimizing impact to business.
- Assists Network Operations Center (NOC) staff with testing during the process of creating and/or updating workarounds for incident management.
- Provides first contact incident resolution to faculty, staff, and students using available tools and following procedures for handling the support requests.
- Initial incident troubleshooting and prompt escalation of more complex questions to appropriate personnel.

Customer Service Manager, 11/2016 to 03/2017

Walgreen's

- Create and drive both new and refresher training to help bridge technical and educational gaps to deliver an exceptional customer experience.
- Execute focused process and procedures to meet business goals in and extreme customer facing environment.

Summer Intern, 05/2016 to 08/2016

AmeriCorps

- Work hands on assisting with a group of 1-10 youths in one of the following age categories: 5-7 years old, 8-10 year olds, PR age 11 and up.
- Follow and carry out daily curriculum and recreational activities for assigned student groups categorized by age.
- Attend field trips, swimming, and other off-site activities.

Owner, 03/2013 to 08/2015

D-Techi – Dallas, TX

- D-Techi was a company that provide software development services to various companies.
- Web Developer Study Abroad.

- Studied at Providence University in Taichung, Taiwan.
- Travel across China.

ACCOMPLISHMENTS

- Assessed potential issues and recommended solutions that were within budget constraints.
- *Project Management*
Coordinated with third-party development team on engineering and professional service activities and tasks.
- Handled several high-level projects simultaneously, successfully delivering each of them in less time than was expected.
- *Branding*
Created web prototypes including wireframes and HTML mockups for multiple branded and unbranded websites.
Worked closely with brand and marketing teams across organizations.
- *Product Development*
Worked on scalability and optimization of production environment.